



SMITHFIELD POLICE DEPARTMENT

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Date: February 16, 2021
To: Chief Powell
From: Captain Sheppard
Subject: Professional Standards Review 2020

The purpose of this report is to provide you with the finding of an annual review of our agencies, Professional Standards. The Smithfield Police Department strives to monitor and track the conduct of our sworn and civilian employees. As our Mission Statement cites, we are dedicated to preserving safety and wellbeing of the community through professionalism, teamwork and uncompromising integrity, motivated by our respect for humanity, always striving for excellence.

All complaints that are brought to the attention of the agency are investigated and the supervisor conducting said investigation maintains open lines of communication with the complainant. Any complaint received (via email/town website, telephone or reported in person) are documented, investigated and tracked.

As an agency, we are committed to transparent communication with the community, therefore all complaints and the results of the investigative findings are documents, tracked and forwarded in this report.

During the 2020 calendar year our agency investigated two citizen complaints. This is an decrease compared to 2019 where we investigated three citizen complaints.

Type of Complaint		Investigative Finding	
Excessive Use of Force	0	Sustained	1
Rights Violation	0	Not Sustained	0
Improper Police Action	0	Exonerated	0
Bias Based Complaint	0	Unfounded	1
Officer Demeanor	2	Police Failure	0

Sustained The allegation is true and the employee's actions were inconsistent with policy

Not Sustained There is insufficient evidence to confirm or refute the allegation

Exonerated The allegation is true, however the employee's actions were consistent with policy

Unfounded The allegation is demonstrably false or there is no credible evidence to support the allegation

Policy Failure The allegation is true, but the employee's actions were not inconsistent with policy and there is an indication of a need for a policy review and or revision.