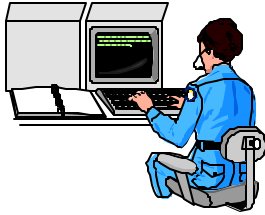


Dial 9-1-1 in case of an emergency!



WHAT IS 9-1-1?

In the event of an emergency, do you know what to do? Today in most areas throughout the United States, there is a universal emergency telephone number to call 9-1-1. In this county, 9-1-1 will connect you to the Johnston County Communications Center in Smithfield, North Carolina where you can request assistance.



WHAT DO I SAY?

When the J.C. 9-1-1 Telecommunicator answers, be prepared to give the following information:

1. The street address (where the problem is)
2. What is the problem?
3. The phone number you are calling from.
4. Your name.

Remember to remain calm, speak clearly and remain on the line to answer all the Telecommunicator's questions.

EMERGENCY MEDICAL DISPATCH

Emergency Medical Dispatch allows the caller to receive medical advice/instructions on how to assist a patient in distress. CPR and emergency child birth assistance will be provided by the Telecommunicator. You will be asked a series of questions and then instructions will be given. Remember, stay calm and the Telecommunicator will tell you what to do each step of the way. You will be able to handle the situation.

TDD/TTY Access?

Yes!! - Dial 9-1-1 and strike any key but the space bar to let the Telecommunicator know you are on the line.

WHAT DO I DO IF THERE IS A FIRE IN MY HOME?

The wise thing to do is: Do not use your telephone to call for help. Stay low, get everyone out of the house immediately and call from your neighbor's or a pay phone. Remember that you can Dial 9-1-1 from a pay phone for FREE.



HERE ARE SOME REASONS TO CALL 9-1-1!

- If your home catches fire, shout FIRE! FIRE! And get out fast. Crawl on the floor if there is a lot of smoke. Get to the nearest phone and call 9-1-1. Tell the dispatcher the address.

DON'T GO BACK INTO THE BURNING BUILDING!

- If you are home alone and you see a stranger sneaking around outside, or someone trying to get in, call 9-1-1 right away.

KEEP ALL DOORS AND WINDOWS LOCKED!

- If a friend or member of your family accidentally swallows something poisonous call 9-1-1.

HAVE THE VICTIM LIE QUIETLY UNTIL HELP ARRIVES!

- If you get lost in a strange place, stay calm. Find a phone, call 9-1-1. Try to describe where you are.

REMEMBER, YOU ARE SAFER PLAYING IN YOUR OWN NEIGHBORHOOD. STAY WITH YOUR FRIENDS AND DON'T TALK TO STRANGERS.

- If one of your friends is injured in an accident or fall, find an adult or the nearest phone and call 9-1-1.

KEEP THE HURT PERSON QUIET AND WARM UNTIL HELP ARRIVES.

Remember:

Sometimes dangerous or scary things will happen to you. **STAY CALM!!** **THINK!** If you know what to do, help is just a phone call away.



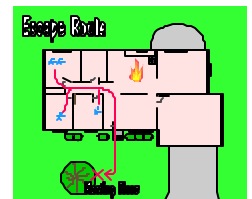
When you're faced with an emergency, the more you can do to save time, the better. That's why you should always call 9-1-1 whenever you need emergency help

from the police, sheriff, fire department, or rescue. **Train your entire family to use 9-1-1.** Even a very young child can learn to recognize an emergency and know how to dial three easy digits. Call 9-1-1 24 hours a day from any working telephone, including pay phones and telephone devices for the deaf. The call is always toll-free.

When shouldn't you call 9-1-1?

Your family should also know not to tie up a 9-1-1 line for general information, such as:

- Road conditions, licenses, permits, or to speak to an individual office.
- Calls to non-emergency agencies like the water, light, sewer or recreation facilities.
If you have a power failure at your home, call your electrical company, NOT 911.
- Billing information.
- Follow-up inquiries to previous emergencies.
- Playing on the phone.



Work out an emergency plan with your parents. Practice it every month so you'll always know what to do.

WHY WAS THE 9-1-1 SYSTEM CREATED?

When people are victimized or witnesses a criminal action, the feelings of anxiety are so overwhelming that trying to look up the telephone number for the police can be an impossible task. Likewise, when people have a sick child and does not know where to turn, or smells smoke in their home, 9-1-1 can dispatch the proper emergency personnel to help. The universal 9-1-1 system was also created to assist children, the infirmed, senior citizens, and those who have problems with language.

9-1-1 CAN SAVE YOUR LIFE!

City, township and county logs are filled with incidents where people have helped save lives and property by dialing 9-1-1. Unfortunately, there are many instances where 9-1-1 was dialed as a joke, a trivial or nuisance call. In many areas, these calls account for the majority of reports. REMEMBER, dialing 9-1-1 is serious and calling unnecessarily can endanger someone else's life or property when they really do need help.

USE IT, BUT DON'T ABUSE IT!

IF YOU CALL JOHNSTON COUNTY E-9-1-1!

**STAY CALM. SPEAK CLEARLY.
HELP IS ON THE WAY!**

When you dial 9-1-1, a Telecommunicator will answer, "Johnston County 9-1-1. What is the location of the emergency?" Explain where you are and what is happening. Give your name, address and the nearest cross street possible. The Telecommunicator will take over from there. Above all, stay on the line! The Telecommunicator can send help while still taking to you. Your community has an Enhanced 9-1-1 system, so the Telecommunicator will have a lot of information about your location the minute you call, but any specifics help them come to your aid.

HURRICANE PREPAREDNESS TIPS

BE PREPARED

The hurricane season begins June 1 and continues through November, with the greatest number of hurricanes occurring in August, September and early October. Appropriate planning and awareness can help you prepare for the hurricane season and better cope with a severe storm.

During the hurricane season, you should:

- ▶ *Be alert to hurricane and tropical storm advisories. **Hurricane Watch** means "possible" hurricane within 24 to 36 hours. **Hurricane Warning** means a hurricane is expected within 24 hours or less.*
- ▶ *Listen carefully to local reports telling you when to evacuate your home and when it is safe to re-enter.*
- ▶ *Leave low lying or coastal areas and offshore islands as well as mobile homes for more substantial shelter.*
- ▶ *If your home is sturdy and on high ground, stay indoors during the hurricane and away from windows.*
- ▶ *Moor boats securely or move to safe shelter.*
- ▶ *Secure outdoor objects or bring them indoors.*
- ▶ *Protect windows with boards, shutters or tape.*
- ▶ *Draw enough water to last several days.*
- ▶ *Bring pets indoors.*
- ▶ *Beware the eye of the hurricane, the calm storm center that is bordered by winds and rains of maximum force that blow from the opposite direction to the winds and rains in the beginning half of the storm.*
- ▶ *When re-entering a storm area, drive carefully, watching for downed electric wires, flooded low spots and undermined roads.*
- ▶ *Report all broken or damaged water, sewer and electrical lines to authorities.*

JOHNSTON COUNTY EMERGENCY 9-1-1 CENTER

It could save your life or someone you love!



Johnston County 911 Communications

Jason Barbour, ENP, Director
P. O. Box 1049
Smithfield, NC 27577
919-989-5611
Fax: 919-989-5009

